

Certifications & Specializations

Industry Credentials

Our impressive array of IT professional and managed services credentials continues to grow. Each certification and specialization demonstrates ShoreGroup's commitment to achieving and maintaining the highest level of expertise and satisfaction that helps our customers succeed.



Certifications

Cisco® Gold Certified Partner

Palo Alto Networks® NextWave Gold Partner

Dell EMC® Business Partner

VMware® Solution Provider - Professional

Specializations

Cisco Customer Experience Specialization

Cisco Master Collaboration Specialization

Cisco Advanced Collaboration Architecture Specialization

Cisco Advanced Data Center Architecture Specialization

Cisco Advanced Security Architecture Specialization

Cisco Advanced Enterprise Networks Architecture Specialization



Advanced
Data Center
Architecture
Specialization



Advanced Security
Architecture
Specialization



Advanced Enterprise
Networks Architecture
Specialization



Master
Managed
Services
Partner



Lifecycle
Advisor
Partner



Authorizations

Cisco Unified Contact Center Enterprise (UCCE) Authorized Technology Provider (ATP)

Cisco Collaboration SaaS Authorization

Cisco Webex Calling Partner Authorization

Cisco Webex Contact Center Authorization

Cisco Adoption Services Support Authorization

Cisco Enterprise Agreements (EA): Collaboration, Customer Collaboration, Data Center, Cloud, Flex Plan, Calling, Meetings, Switching, Wireless, Routing, UC TP PC

Cisco US Federal Authorization

Cloud & Managed Service Provider

Cisco Managed Unified Contact Center (UCC)

Cisco Managed Business Communications

Cisco Cloud and Managed Services Master

Cisco Cloud and Managed Services Program (CMSP) Host

Designations

Cisco Lifecycle Advisor

Lifecycle Advisor for Cisco Collaboration

Lifecycle Advisor for Cisco Webex

Cisco Lifecycle Advisor for Enterprise Agreements

Managed Services Delivery Organization

ITIL® (IT Infrastructure Library) Certified Personnel

ISO 27001 (ISO/IEC 27001) Information Security Management System (ISMS) Certification

AICPA SSAE-18 SOC 1 Type II Security Standards Compliance for Service Organizations

HIPAA Privacy Security Expert (CHPSE) Certified Personnel